GroupWise 2014 Support Pack 2

Readme

Novell.

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The information in this Readme pertains to GroupWise 2014 Support Pack 2.

1 What's New

- **Appointments to multiple users default to the main Calendar:** In the past, when you sent an appointment to multiple users from a Multi-User Calendar, the appointment would appear in the Multi-User Calendar. Appointments that now have multiple recipients now will only appear on the main Calendar.

- **FID editor removed:** GroupWise 2014 SP 2 no longer uses the FID editor to gain access to an archive. Archives can now be accessed if the FID matches, the GUID matches, you use a trusted app, or the user's password.

2 Issues Resolved by Version 14.0.2

Some of the issues identified in the initial release of GroupWise 2014 have been resolved with this release. For a list of the resolved issues, see the change log on the 14.0.2 download page.

3 Continuing Issues in GroupWise 14.0.2

Some of the issues that were discovered in previous versions of GroupWise 2014 have not yet been resolved. Review the following Readme documents for more information:

- GroupWise 2014 Readme
- GroupWise 2014 SP1 Readme

4 Known Issues in Version 14.0.2

4.1 Brazilian Portuguese Not Working When Running Setupip.exe

Brazilian Portuguese is spelled wrong in the `writeip.ini` file. Because of this, you cannot select it in the download dialog while running `setupip.exe`. As a workaround, you can change the spelling from `BrazilianPortugese` to `BrazilianPortuguese` and the language can install.

4.2 DVA Cannot Index Password Protected Files

The DVA is unable to index files that are password protected. Because of this, a GroupWise Find cannot find any strings inside password protected files.

4.3 GroupWise Version Number in GMS Logs

The GroupWise version number that appears in the GroupWise Mobility Service logs for 14.0.2 will instead show 14.0.1. This is intentional to preserve the functionality that exists between GroupWise Mobility Service and GroupWise 14.0.2.

4.4 Write.ini.template Not Being Overwritten

The writeip.ini.template in previous versions of GroupWise was set to not be overwritten. This is fixed in 14.0.2 so that the template receives updates. Since the template doesn't currently update, remove the template previous to applying the 14.0.2 update.

5 GroupWise System Requirements

GroupWise 2014 system requirements are listed in the GroupWise Administration Requirements in the GroupWise 2014 Installation Guide.

6 Installation

6.1 Linux Installation

6.1.1   Linux Administration Software Installation Instructions

IMPORTANT: If you are installing the GroupWise software in a cluster, refer to the *GroupWise 2014 Interoperability Guide* for cluster-specific installation instructions before starting to install the GroupWise 2014 software.

1 Download the GroupWise 2014 SP2 Administration compressed tar file to a temporary directory on your linux server:

2 In a terminal window at your Linux server, change to the temporary directory, then use the following command to uncompress and untar the downloaded file:

   ```
   tar -xvzf file_name.tar.gz
   ```

   The files are extracted to the root of the directory.

3 Become `root` by entering `su -` and the `root` password.

4 In the directory where you extracted the GroupWise 2014 SP2 files, use the following command to start the GroupWise Installation program:

   ```
   ./install.sh
   ```

5 Click *Create or Update GroupWise System*.

6 Follow the on-screen instructions to install the GroupWise 2014 SP2 software.

   When you install a Support Pack, you can streamline the update process by using the *Install* option to install the updated RPM for each agent. Typically, you do not need to use the *Configure* option after installing updated agent software, if the agent configuration has not changed since the previous installation. If you encounter a problem starting the updated agent, use the *Configure* option to update the configuration information for the agent.

   Update the primary domain first. Start the MTA in the primary domain. Then update secondary domains, followed by the post offices in each domain. Start each MTA and POA for each domain and post office. Then update the other GroupWise agents.

   For additional installation instructions, see the *GroupWise 2014 Installation Guide*.

6.1.2   Windows Client Installation from the Linux Software Download

The GroupWise Windows client is included in the GroupWise 2014 SP2 Linux software download.

To install the Windows client from the Linux software download:

To install the Windows client from the Linux image:

1 On the Linux server where the GroupWise 2014 SP2 image is located, create a Samba share of the software distribution directory (`/opt/novell/groupwise/software`).

2 On the Windows workstation where you want to install the GroupWise client, map a drive to the Samba share.

3 Run `setup.exe` in the `\\linux_server\samba_share\software\client` directory, as described in "Installing the GroupWise Client" in the *GroupWise 2014 Installation Guide*.

For automated distribution of the GroupWise Windows client, SetupIP is also included in the Linux software image. For usage instructions, see "Using Client Auto-Update to Distribute the GroupWise Client Software" in "Client" in the *GroupWise 2014 Administration Guide*.

6.2 Windows Installation

6.2.1 Windows Administration Instructions

IMPORTANT: If you are installing the GroupWise software in a cluster, refer to the *GroupWise 2014 Administration Guide* for cluster-specific installation instructions before starting to install the GroupWise 2014 software.

1 Download the Windows GroupWise 2014 SP2 compressed executable file to a temporary directory on your Windows server:

2 Extract the .zip file into a directory at the root of your local drive or to a network server drive that can handle long path names

   The compressed file contains directory paths that could exceed DOS limits.

3 In Windows Explorer, browse to the directory where you extracted the GroupWise 2014 SP2 file.

4 Double-click setup.exe to run the GroupWise Installation program.

5 Click *Install GroupWise System*.

6 Follow the on-screen instructions to install the GroupWise 2014 SP2 software.

   When you install a Support Pack, you can streamline the update process by copying the updated agent software files but not configuring the agents again. In the Installation program, select *Install the Software Files, But Do Not Configure the Agents* on the Installation Path page when you install the POA, the MTA, and the GWIA.

   Update the primary domain first. Start the MTA in the primary domain. Then update secondary domains, followed by the post offices in each domain. Start each MTA and POA for each domain and post office. Then update the other GroupWise agents.

   For additional instructions, refer to the *GroupWise 2014 Installation Guide* on the GroupWise 2014 Documentation Web site (http://www.novell.com/documentation/groupwise2014).

6.2.2 Windows Client Installation Instructions

1 Download the GroupWise 2014 SP2 Windows Client compressed executable file to a temporary directory on your workstation:

2 In Windows Explorer, browse to the directory where you downloaded the GroupWise 2014 SP2 Client compressed executable file.

3 Double-click the downloaded file to extract the GroupWise client software and start the GroupWise client Setup program.

4 Follow the on-screen instructions to install the GroupWise 2014 SP2 client software on your workstation.

   The GroupWise Setup Progress dialog box displays a green bar during the installation process. Occasionally, long pauses might occur. You can also check the activity of the GroupWise client Setup program by viewing the *Performance* tab of the Windows Task Manager to observe CPU usage.

7 Documentation

All GroupWise 2014 documentation is available at the GroupWise 2014 Documentation web site. In addition to the GroupWise product documentation, the following resources provide information about GroupWise 2014:

- Novell Support and Knowledgebase
- GroupWise Support Forums
- GroupWise Cool Solutions

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