

opentext™

ZENworks  
Modern Management - Getting Started  
Videos

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# About This Reference

This *ZENworks Modern Management Videos* reference includes several videos that show you how to get started with enabling and employing all the modern management capabilities of the ZENworks Suite, which includes mobile device management features such as managing Apple, Android, and Windows 10 MDM devices.

## **Audience**

This guide is intended for ZENworks administrators.

## **Feedback**

We want to hear your comments and suggestions about this manual and the other documentation included with this product. Please use the User Comments feature at the bottom of each page of the online documentation.

## **Additional Documentation**

ZENworks Security is supported by other documentation for the ZENworks products mentioned above (in both PDF and HTML formats) that you can use to learn about and implement security features. For additional documentation, see the [ZENworks Documentation website](#).



# Managing Windows 10 Devices

View the videos in the section for how-to demonstrations on Managing Windows 10 devices.

- ♦ [Chapter 1, “Configure ZENworks Servers to communicate with Windows Services,” on page 9](#)
- ♦ [Chapter 2, “Setup and Enroll Non-Azure AD Devices,” on page 11](#)
- ♦ [Chapter 3, “Enroll and Manage Azure AD Devices using Autopilot,” on page 13](#)
- ♦ [Chapter 4, “Deploy ZENworks Agent and Applications,” on page 15](#)





# 1 **Configure ZENworks Servers to communicate with Windows Services**

View the videos in the section for how-to demonstrations on configuring push notifications for Windows devices.

- ♦ [“Configure Push Notification Service” on page 9](#)

## **Configure Push Notification Service**

The latest video will be uploaded soon.



# 2 Setup and Enroll Non-Azure AD Devices

View the videos in the section for how-to demonstrations on creating provisioning packages and enrolling non-Azure AD devices.

- ♦ “Create Provisioning Package” on page 11
- ♦ “Enrolment Workflow for Non- Azure AD Devices” on page 11

## Create Provisioning Package

 [http://www.youtube.com/watch?v=5fQ\\_cfgJvQM](http://www.youtube.com/watch?v=5fQ_cfgJvQM)

## Enrolment Workflow for Non- Azure AD Devices

 <http://www.youtube.com/watch?v=aHLXoDanouM>



# 3 Enroll and Manage Azure AD Devices using Autopilot

View the videos in the section for how-to demonstrations on creating Azure MDM Applications, terms of use policy, configure Windows Business Store, and enrolling devices using the autopilot enrollment mode.

- ♦ “Create Azure MDM Application” on page 13
- ♦ “Create Terms of Use” on page 13
- ♦ “Configure Windows Business Store” on page 13
- ♦ “Enrolment Workflow for AutoPilot” on page 13

## Create Azure MDM Application

 <http://www.youtube.com/watch?v=yj2HjDXx7B4>

## Create Terms of Use

 <http://www.youtube.com/watch?v=ZXhHQZp0BiM>

## Configure Windows Business Store

 <http://www.youtube.com/watch?v=S2JNLZ6rtX0>

## Enrolment Workflow for AutoPilot

 <http://www.youtube.com/watch?v=eVJ9wDFnI1k>



# 4 Deploy ZENworks Agent and Applications

View the videos in the section for how-to demonstrations on deploying the ZENworks agent and applications on Windows MDM devices.

- ♦ “Deploy ZENworks Agent” on page 15
- ♦ “Deploy Applications” on page 15

## Deploy ZENworks Agent



<http://www.youtube.com/watch?v=te3ubYnOvn8>

## Deploy Applications

Coming Soon!!!







# Managing Android Devices

View the videos in the section for how-to demonstrations on Managing Android devices.

- ♦ [Chapter 5, “Configure ZENworks Servers for Communication with Google,” on page 19](#)
- ♦ [Chapter 6, “Setup Android Enterprise,” on page 21](#)
- ♦ [Chapter 7, “Enroll Users,” on page 23](#)
- ♦ [Chapter 8, “Deploy Policies, Applications & Resources,” on page 25](#)
- ♦ [Chapter 9, “Provision Email,” on page 27](#)



# 5 **Configure ZENworks Servers for Communication with Google**

View the videos in the section for how-to demonstrations on configuring push notifications to communicate with Android devices.

## **Configure Push Notification Service**

Coming Soon!!!





# 6 Setup Android Enterprise

View the videos in the section for how-to demonstrations on setting up Android Enterprise and purchasing Android applications to be deployed on devices.

## Android Enterprise

View these videos to see how you can configure the Android Enterprise program in ZENworks.

 <http://www.youtube.com/watch?v=26o-ouQjOt8>  <http://www.youtube.com/watch?v=k0AuS9wpgsM>

## Purchase Android Applications

Coming Soon!!!





# 7 Enroll Users

View the videos in the section for how-to demonstrations on enrolling users of Android devices to ZENworks.

- ♦ “Enrolment Workflow” on page 23

## Enrolment Workflow

View these videos to enroll your Android devices to ZENworks using the Android Enterprise program.

 <http://www.youtube.com/watch?v=tNuWRZQEYAc>  <http://www.youtube.com/watch?v=1E9feu9-OBc>







# Deploy Policies, Applications & Resources

View the videos in the section for how-to demonstrations on deploying device control and security policies and applications on Android devices.

- ♦ [“Security and Control Policies” on page 25](#)

## Security and Control Policies

Coming Soon!!!



# 9 Provision Email

View the videos in the section for how-to demonstrations on provisioning an email account on Android devices.

## Deploy Email Client

Coming Soon!!!





# Managing iOS/iPad Devices

View the videos in the section for how-to demonstrations on Managing iOS/iPadOS devices

- ♦ [Chapter 10, “Configure ZENworks Servers for Communication with Apple,” on page 31](#)
- ♦ [Chapter 11, “Setup Apple Business or School Manager,” on page 33](#)
- ♦ [Chapter 12, “Enroll Users,” on page 35](#)
- ♦ [Chapter 13, “Deploy Policies, Applications & Resources,” on page 37](#)



# 10 Configure ZENworks Servers for Communication with Apple

View the videos in the section for how-to demonstrations on configuring the push notification services for Apple devices.

- ♦ [“Configure Push Notification Service” on page 31](#)

## Configure Push Notification Service

Coming Soon!!!






# 11 Setup Apple Business or School Manager

View the videos in the section for how-to demonstrations on setting up the Apple Device Enrollment Program and the Apple Volume Purchase Program.

- ♦ “Apple DEP Configuration” on page 33
- ♦ “Apple VPP Subscription” on page 33
- ♦ “Purchase VPP Applications” on page 33

## Apple DEP Configuration

View these videos to see how to setup the Apple Device Enrollment Program.

 <http://www.youtube.com/watch?v=LUKrkdrnmyl>  [http://www.youtube.com/watch?v=Y-dxvtEFt\\_s](http://www.youtube.com/watch?v=Y-dxvtEFt_s)

## Apple VPP Subscription

Coming Soon!!!

## Purchase VPP Applications

Coming Soon!!!



# 12 Enroll Users

View the videos in the section for how-to demonstrations on enrolling Apple devices to ZENworks.

- ♦ [“Enrolment Workflow” on page 35](#)

## Enrolment Workflow

Coming Soon!!!



# 13 Deploy Policies, Applications & Resources

View the videos in the section for how-to demonstrations on deploying policies and applications on Apple devices.

- ♦ [“Security and Control Policies” on page 37](#)

## Security and Control Policies

Coming Soon!!!

